

Customer Information

Account Name	Muskogee County OK Sheriff's Office	Contact Name	Greg Martin
Phone	(918) 687-0202	Email	gmartin@muskogeeso.org
Billing Address	220 State Street Muskogee, OK 74401 US		

General Information

Quote Number	00016263	Created Date	2/28/2022
Payment Terms	30 days net subject to credit approval	Expiration Date	3/28/2022
Delivery Terms	TBD		

Reveal Contact Information

Prepared By	Steve Venable	Email	steve.venable@revealmedia.com
-------------	---------------	-------	-------------------------------

Items

Product	Product Code	T&Cs	Quantity	Sales Price	Total Price
18 Camera Bundle Warranty, Support and Maintenance for Year 3, 12 Months	RVL-SV183	S	1.00	USD 2,580.00	USD 2,580.00
18 Camera Bundle Warranty, Support and Maintenance for Year 3, 12 Months	RVL-SV183	S	1.00	USD 2,580.00	USD 2,580.00
	Subtotal			USD 5,160.00	
	Grand Total			USD 5,160.00	

Prerequisites and deployment considerations for Reveal DEMS 360 software are available [here](#).

SUPPORT AND ANY WARRANTY APPLICABLE TO DEMS 360 IS CONDITIONAL ON THE SOFTWARE BEING DEPLOYED ON SYSTEMS THAT COMPLY WITH THESE PRE-REQUISITES.

Additional Information: Quote: Annual Service Renewal of DEMS 360 Technical Support & Maintenance for 36 Licenses and Renewal for Reveal Care Plus Hardware Service for 36-D3's, Reveal Care for 6-Docking Stations, Reveal Warranty for 2-PC's with 8 TB Storage each.

Reveal General Terms & Conditions of Sale

For the purposes of these terms and conditions the following expressions shall have the following meanings:

- **'Contract'** shall mean any written contract signed by authorised signatories of both parties that is in existence covering the purchase and sale of the Items;
- **'Customer'** shall mean the person(s), corporation or corporate entity specified on Reveal's quotation and/or the Order Acknowledgement;
- **'Items'** shall mean the goods, services and software licenses offered for sale by Reveal to Customer at the prices shown on Reveal's quotation and subject to the Terms;
- **'Item-Specific Terms'** shall mean the terms and conditions referenced in paragraph 11 below that are or may be specific to each of the Items as indicated by the contents of the 'T&Cs' column on Reveal's quotation and/or the Order Acknowledgement;
- **'Order'** shall mean either a written acceptance by Customer of Reveal's quotation or a purchase order offer by Customer to purchase the Items which is accepted by Reveal in accordance with the Terms;
- **'Order Acknowledgement'** shall mean a written order acknowledgement issued by Reveal upon acceptance of a purchase order issued by Customer to purchase any of the Items;
- **'Reveal'** shall mean Reveal Media USA Inc., whose principal place of business is shown at the bottom of the front page of Reveal's quotation and/or the Order Acknowledgement;
- **'Terms'** shall mean the terms and conditions contained or referenced in Reveal's quotation and/or the Order Acknowledgement;



Quotation

1. The Terms shall govern the sale by Reveal to Customer of the Items. Customer is urged to read these Terms carefully to ensure it fully understands them before ordering any Items.
2. These Terms shall be deemed accepted by Customer upon the earlier of: (i) Customer's written acceptance of the Terms, by signing a quotation issued by Reveal or by other written instrument; (ii) Customer's issuance of a purchase order; or (iii) the passage of ten (10) days from the delivery of these Terms without written notice to Reveal that Customer does not accept.
3. Reveal's acceptance of any purchase order submitted by Customer is expressly and exclusively limited to, and conditional upon Customer's acceptance of, these Terms, notwithstanding any contrary provision contained in Customer's purchase orders, acknowledgements or other documents. Subject to paragraphs 5 and 8 below, to the extent that there is any inconsistency between these Terms and any other document issued by Reveal or Customer, these Terms will take priority. These Terms are incorporated into every Order between Customer and Reveal unless terminated or amended as provided herein.
4. An Order shall be accepted by Reveal only when Reveal ships the Goods or issues a written Order Acknowledgement. Reveal reserves the right not to accept an Order due to inadvertent errors or omissions in Reveal's quotation on which the Order is based. An Order, once submitted and accepted, may not be withdrawn, cancelled or amended without Reveal's prior written consent (which consent may be given subject to terms, including as to payment). A purchase order by Customer will be governed by these Terms but shall not be binding upon or accepted by Reveal until Reveal accepts such order pursuant to these Terms.
5. The terms and conditions of the Contract shall prevail to the extent they are inconsistent with the Terms.
6. Unless otherwise stated, all prices stated exclude value added taxes (VAT), sales taxes or local duties.
7. Unless otherwise agreed in writing or otherwise stated in the quotation, a quotation shall only be valid for a period of thirty days from its date of issue.
8. In the event of any conflict or inconsistency between any provision contained in any of the above-listed terms or agreements, the inconsistency shall be resolved by giving precedence in the following order: (i) the Contract (ii) the Order Acknowledgement; (iii) the documents referred to in paragraph 11 below in the order they are listed and (iv) the Order.
9. Subject to paragraph 5, these Terms (including the documents referred to in paragraph 11 below) together with the Order comprise the entire understanding between the parties, and supersede all prior or contemporaneous understandings, agreements, negotiations, representations and warranties, and communications, both written and oral. All other representations, warranties, conditions, terms and statements as regards the same, express or implied, statutory or otherwise are excluded, save where not capable of exclusion at law.
10. Credit terms are subject to approval. Reveal may require that a deposit is paid before a purchase order is accepted. Reveal may waive or modify any such requirement before the purchase order has been accepted.
11. Reveal is subject to applicable data protection laws and regulations in each country in which Reveal operates (collectively the "Data Protection Laws"). For the purposes of this clause 'Personal Data' shall mean Customer contact information (whether in relation to the Customer's officers, employees, contractors or otherwise) which (i) Reveal collects from Customer in connection with any Order or (ii) is provided to Reveal by Customer or others in connection with any Order. Personal Data will be processed by Reveal in connection either its sales and marketing activities or with any Order in a manner consistent with the Privacy Policy of its owner, Reveal Media Limited, available online at https://www.revealmedia.co.uk/legal/Privacy_Policy.pdf. Reveal is a data controller for the Personal Data. Reveal receives any Personal Data from Customer on the understanding that it has been collected, processed, transferred or disclosed to Reveal in compliance with the Data Protection Laws applicable to Customer.
12. The following Item-Specific Terms shall apply:
 - P: This item(s) is or includes pre-release products. Quotations for pre-release products are indicative and therefore price, lead time and specification are subject to change. Any quotation for pre-release products may be withdrawn without notice or liability.
 - G: This item(s) is or includes tangible goods. All such goods are sold subject to Reveal's [Terms and Conditions of Sale for Goods](#) and the [Reveal Warranty](#).
 - L: This item(s) is or includes software licenses. Reveal DEMS is licensed according to the terms of the [DEMS End User License](#). Reveal Camera Manager is licensed according to the terms of the [Camera Manager End User License](#).
 - H: This item(s) is or includes a DEMS 360 subscription service and is subject to the [DEMS 360 Service General Terms and Conditions](#).
 - S: All hardware and software support service shall be provided subject to [Reveal's Support Terms & Conditions](#). All software products include twelve months Software Support Service as standard.
 - T: This item(s) is or includes tangible goods that are manufactured by a third party. All such goods are sold subject to the warranty provided by the original equipment manufacturer (OEM) and no other warranty applies. Please contact Reveal should you require any further information on the warranty provided by the OEM.
 - X: This item(s) is or includes Reveal's reasonable estimates for travel and subsistence expenses that will be incurred by Reveal in connection with the provision of implementations services and that will be invoiced to Customer by Reveal on a fixed price basis at the price shown on this quotation.

Customer may access and review the Item-Specific Terms at <https://www.revealmedia.co.uk/legal-terms>.

Quote Acceptance

Signing below is in lieu of a formal Purchase Order. By signing this quotation, Customer is entering into a contract and you certify that you have the authority to bind Customer. Your Signature will authorize Customer's acceptance of pricing and products contained in this quote and of the Reveal General Terms & Conditions of Sale set out above.

Signed: 
Name: _____

Date: _____
Title: _____

PO# (if required): _____

Hello Greg,

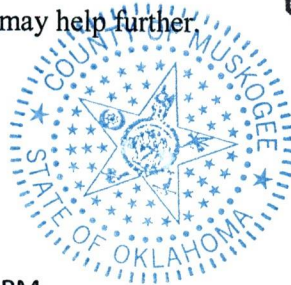
Has requested I have taken the Quotation # 16263 created in February 2022 – that provides service coverage for both 18-Camera Bundles and revised the Description for each line item.

18 Camera Bundle Warranty, Support and Maintenance
for Year 3, 12 Months
18 Camera Bundle Warranty, Support and Maintenance
for Year 3, 12 Months

Let me know if above will work or if I may help further.

Have a good evening.

Steve



16 day of May 2022
Chairman Randy P...
Member [Signature]
Member [Signature]
Attest Randy P... County Clerk

From: Steve Venable

Sent: Monday, February 28, 2022 3:04 PM

To: Greg Martin <gmartin@muskogeeso.org>

Subject: Reveal Quotation - Annual Service Renewal, Muskogee County OK Sheriff's Office



Undersheriff Martin,

Good afternoon. I hope the family situation is improving.

I spoke with Ajay this afternoon who worked with Cpt. Jackson. Together they have diagnosed the camera and docking issues. An RMA is being generated and emailed to Cpt. Jackson once the IDs of products can be provide to us.

Please find attached a quotation to renew the technical software support, maintenance, and hardware service for the Departments both 18-Camera Bundle Systems.

By renewing these services, the software and hardware support will continue as has been provided for the Departments body camera system.

The renewal service quotation includes the:

1. DEMS 360 Software Support & Maintenance for 36 - D3 Licenses.
2. Reveal Care Plus Hardware Service for 36 - D3's for damage coverage and includes battery replacement as needed.
3. Reveal Care for 6 - D-Series Docks.
4. Hardware warranty service for the 2 - Dell PC and the 8 TB of External Storage Drives.

After your review, please return a signed copy of the attached quotation to Reveal and if required the P.O. number that you wish to show on the invoice.

Upon receipt of a signed quotation, an invoice will be generated and emailed to you for processing.

Please let me know if I may answer any questions for you.

Thank you for being a Reveal customer.

Steve

Steve Venable
USA Sales Manager



Email: Steve.Venable@revealmedia.com
Office: 888-269-9924
Mobile: 704-572-1679
Website: revealmedia.com

13420 Reese Blvd. West, Suite 13, Huntersville, NC 28078

Disclaimer

This message is intended solely for the addressee and may contain confidential information. If you have received this message in error, please send it back to us, and immediately and permanently delete it and any copies of it. Do not use, copy, or disclose the information contained in this message or in any attachment. Reveal Media Limited have taken every reasonable precaution to ensure that any attachment to this email has been swept for viruses. We cannot accept liability for any damage sustained as a result of software viruses. You should ensure that it is virus free before opening it. For information about how we process data and monitor communications please see our [Privacy Policy](#) and for terms of use please see our [Terms of use policy](#).

